

Online Self Care Portal



ONLINE SELF-CARE PORTAL

ONLINE PLATFORM DESIGNED TO:


- Empower Customers to manage their accounts independently
- Lay the foundation for new features

CUSTOMER BENEFITS:

- **Convenience** – Access your current and past bills online anywhere, anytime.
- **Control** – Manage your auto bill pay, make one-time payments, pay without signing in and update your info online.
- **Connection** – Get quick answers to account questions with dedicated online agents.


BUSINESS BENEFITS:

- **Efficiency** – Streamline operations by driving self-service use
- **Cost Savings** – Reduce customer support calls
- **Loyalty** – Enhances customer satisfaction and retention



**Connect.
Manage.
Pay.**

Our 24/7 self-service portal lets you take care of business your way.



FEATURES

CUSTOMER PROFILE



- Update Customer Specific Information (Password, Email, User ID, Phone Number)
- Update Security Questions

BILLING AND PAYMENT

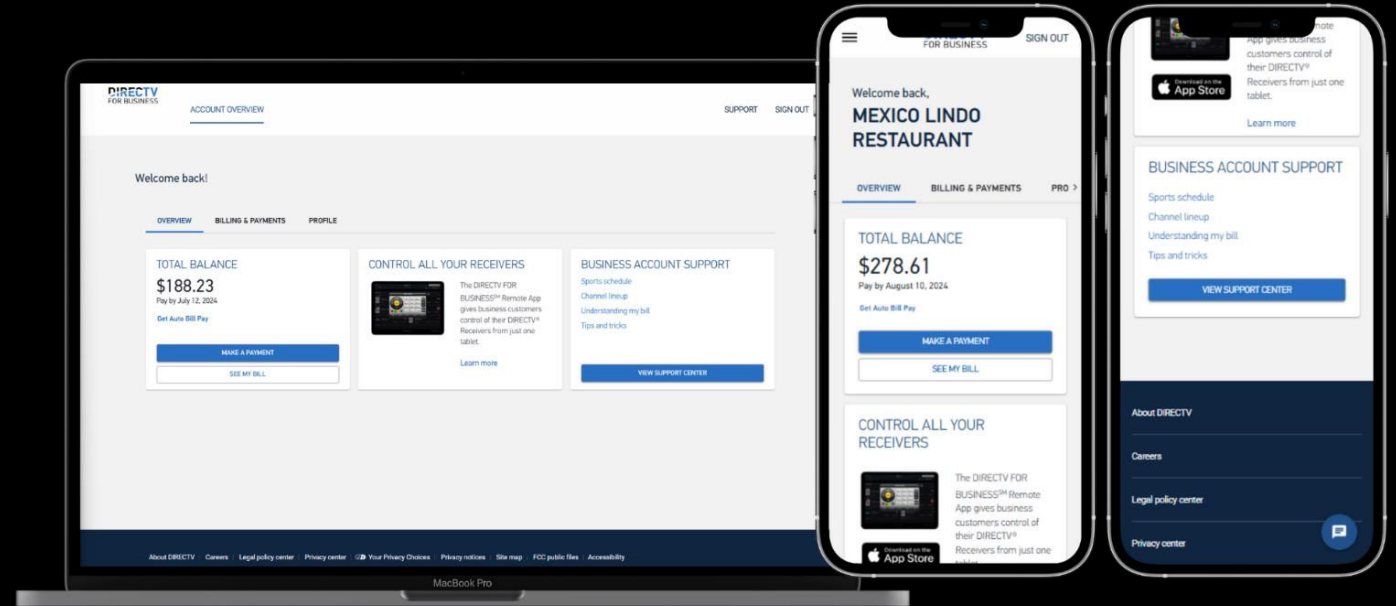


- View and Download Bills for the past two years
- Make Payment without signing in
- Enroll and manage Autopay
- Save Payment Method (CC, Debit, Bank Account)

COMMUNICATION



- Chat Integration
- Email Notifications
- New Features Notification



ACCESS

FULL ACCESS



- Standalone Accounts
- Master Billed – Parent Accounts

PARTIAL ACCESS



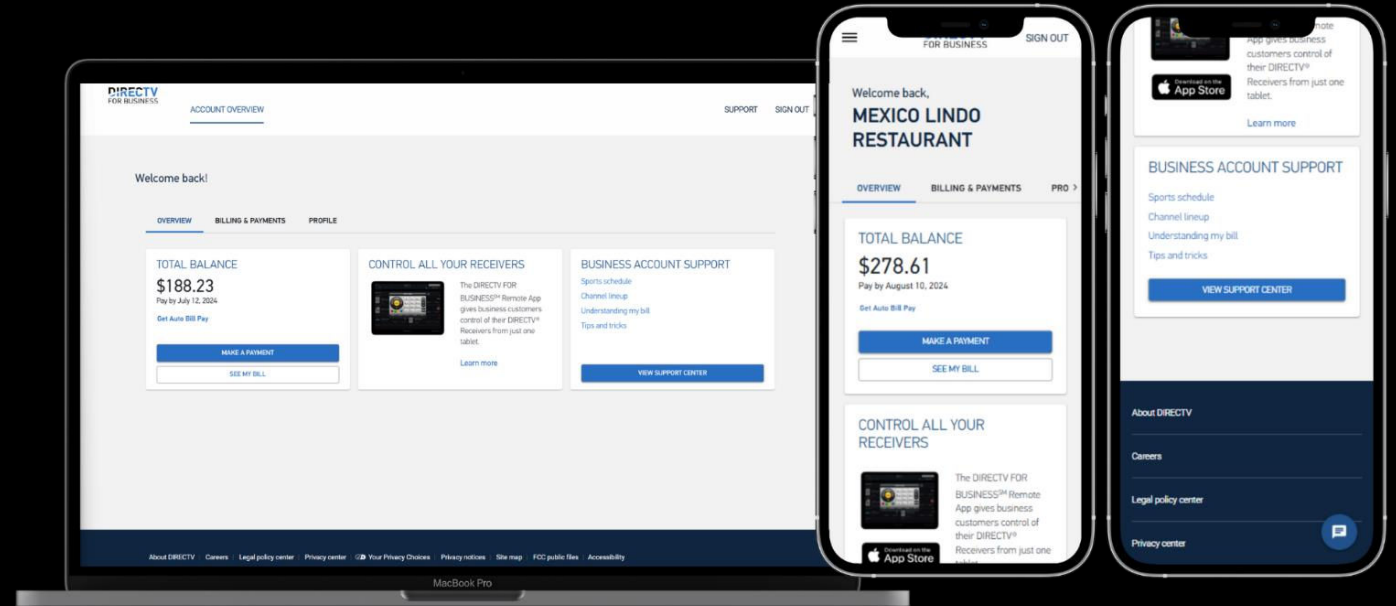
- Master Billed – Child Accounts
- 3rd Party Billed – Child Accounts

(Billing and Payments restrictions apply)

NO ACCESS



- 3rd Party Billed – Dealer Accounts



PAY WITHOUT SIGN IN

DIRECTV WATCH NOW ACCOUNT OVERVIEW

Pay without signing in

Enter your account number and ZIP Code

Account number
69213273

ZIP Code
70361

[How to find your account number](#)

DIRECTV via internet customer (no satellite dish)

Your DIRECTV account is set up on autopay. Additional payments are not allowed. [Sign in](#) to update your payment method.

[Next](#)

[Sign in to manage payments](#)

Pay without signing in

Account #: 69213273

Pay today (January 8, 2026)

Enter amount

[Get balance](#)

Choose payment method

+ Bank account

+ Credit/debit card

By selecting Submit payment, I agree to the payment authorization [Terms and Conditions](#).

[Submit payment](#) [Cancel](#)

MAIN PAGE

Welcome back,

COMMERCIAL TEST ECOF #3

OVERVIEW

BILLING & PAYMENTS

PROFILE

TOTAL BALANCE

\$344.15

Pay by April 3, 2026

[Get Auto Bill Pay](#)

[MAKE A PAYMENT](#)

[SEE MY BILL](#)

CONTROL ALL YOUR RECEIVERS



The DIRECTV FOR BUSINESS Remote App gives business customers control of their DIRECTV® Receivers from just one tablet.

[Learn more](#)

BUSINESS ACCOUNT SUPPORT

[Sports schedule](#)

[Channel lineup](#)

[Understanding my bill](#)

[Tips and tricks](#)

[VIEW SUPPORT CENTER](#)

PAYMENT


PAY MY BILL VIEW MY BILL PAYMENT SETTINGS

MAKE A PAYMENT Auto bill pay is inactive. [Enroll now](#)

Account number: 83852442

\$344.15 Due April 3rd

Your last payment was \$1.10 and was paid on on February 5, 2025.

Amount	Payment date	Payment method
<small>Amount</small> \$ 344.15	<small>Date</small> 03/25/2026 	<input checked="" type="radio"/> Bank account 0395 Change
		<input type="radio"/> Credit/debit card 1111 Change Exp. date 06/26

[Use an unsaved payment method](#)

By selecting Pay Bill, you agree to the Payment Authorization Terms & Conditions.

PAY BILL

PAYMENT SETTINGS

PAY MY BILL VIEW MY BILL PAYMENT SETTINGS

CURRENT BILL

Date	Amount	
Mar 15, 2026	\$344.15	+

PREVIOUS BILLS

Feb 15, 2026	\$0.00	+
Jan 15, 2026	\$0.00	+
Dec 15, 2025	\$0.00	+
Nov 15, 2025	\$4.00	+
Oct 15, 2025	\$0.00	+
Sep 15, 2025	\$0.00	+
Aug 15, 2025	\$0.00	+
Aug 12, 2025	\$0.00	+
Jul 9, 2025	\$440.27	+
Jun 12, 2025	\$440.27	+

PREVIOUS [NEXT](#)

[Back to Account Overview](#)

Billing and payments

PAY MY BILL VIEW MY BILL PAYMENT SETTINGS

PAYMENT METHODS

Bank account 0395 [Change](#)

Credit/debit card 1111 [Change](#)

Exp. date 06/26

BILLING ADDRESS [Edit](#)

3581 E COLORADO BLVD
PASADENA, CA 91107

AUTO BILL PAY SETTINGS

[SIGN UP](#)